

Goran Zukic
Stone & Tile World
12260 Wilkins Avenue
Rockville, MD 20852

Dear Goran,

Our countertops have now been in for two months and not a day goes by that we don't admire them. The stone is gorgeous and the installation perfect. There isn't anything we'd change about them or our experience with you. I only wish we'd worked with Stone & Tile World from the beginning.

I'm including a CD with photos of the first countertop that was installed as well as photos of the countertop you installed for us. We knew the original countertops weren't good – what's good about a sink cut out that goes across two cabinets, wildly varying overhangs unsupported seams and jagged gaps? But, comparing those countertops with the ones you provided for us really brought home just how bad some other companies are. At every level Stone & Tile World has been exceptional. We appreciate your assistance in getting us countertops we could afford, the precise measurements, the fabulous work of the installation crew and the overall customer service.

Feel free to use my letter and the photos as documentation of the good service you provide. We're pleased to recommend you to anyone looking for fantastic, affordable countertops. Thanks so much.

Sincerely,

Amy D